

## Useful contact and website list

- **Childcare:** ring the Family Information Service on freephone 0800 0731214, text on 07980 998906 or email [fis@bathnes.gov.uk](mailto:fis@bathnes.gov.uk)
- **Family Lives:** 24 hour helpline 0808 800 2222
- **NHS Direct:** Whatever your health concern or query, the helpline is available 24 hours a day, 365 days a year, just call 0845 4647 or go to [www.nhsdirect.nhs.uk](http://www.nhsdirect.nhs.uk)
- **Health Visitor Services:** Contact your local doctor's surgery or health centre, or your local Children's Centre for details

### Local Children's Centre Services:

- **Norton Radstock and surrounding villages**  
Radstock Youth and Children's Centre – Church Street, Radstock, BA3 3QQ  
Peasedown Youth and Children's Centre, Bath Road, BA2 8DH  
Midsomer Norton – Pows Orchard, BA3 2HY, next to Midsomer Primary School  
Paulton – Plumtree Close, Paulton, Bristol, BS39 7QY  
T: 01225 396660  
E: [norton-radstock\\_childrenscentre@bathnes.gov.uk](mailto:norton-radstock_childrenscentre@bathnes.gov.uk)
- **Keynsham and Chew Valley**  
Keynsham Children's Centre, 65 West View Road, Keynsham BS31 2UE  
T: 01225 395400  
Chew Valley Children's Centre, Chew Lane, Chew Magna, Bristol, BS40 8QA  
T: 01225 395455  
E: [keynsham\\_childrenscentre@bathnes.gov.uk](mailto:keynsham_childrenscentre@bathnes.gov.uk)
- **Bath (east area)**  
St Martin's Garden Children's Centre, Odd Down, Bath BA2 5RE  
T: 01225 396002  
E: [stmartins\\_gardenchildrenscentre@bathnes.gov.uk](mailto:stmartins_gardenchildrenscentre@bathnes.gov.uk)  
(Also at Foxhill Community Centre, BA2 5QA)  
Parkside Children's Centre, Charlotte Street, Bath, BA1 2NE  
T: 01225 396662  
E: [walcot\\_childrenscentre@bathnes.gov.uk](mailto:walcot_childrenscentre@bathnes.gov.uk)  
Weston Children's Centre, Weston, Bath BA1 4EH  
T: 07530 263198  
E: [weston\\_childrenscentre@bathnes.gov.uk](mailto:weston_childrenscentre@bathnes.gov.uk)

- **Bath (western area)**

First Steps Twerton Children's Centre, Twerton, Bath BA2 1SY  
T: 01225 444791

E: [twertoncc@firststepsbath.org.uk](mailto:twertoncc@firststepsbath.org.uk)

First Steps Moorlands Children's Centre, Moorfields Road, Bath BA2 5DQ

T: 01225 317123

E: [moorlandsc@firststepsbath.org.uk](mailto:moorlandsc@firststepsbath.org.uk)

## Finance and Benefits Helplines:

Information about rates and entitlement to Benefits changes on a regular basis. The useful links below will help you to find the most up to date information. Alternatively contact us on our freephone number: 0800 073 1214.

- **Tax credits:** 0845 300 3900
- **Child Benefit:** 0845 302 1444
- **Job Centre Plus:** 0845 604 3719
- **Citizen's Advice Bureau, Bath and District:** 0844 848 7919

## Finance and Benefits Websites:

- <http://taxcredits.hmrc.gov.uk/Qualify/WhatAreTaxCredits.aspx>
- [www.direct.gov.uk/en/MoneyTaxAndBenefits/TaxCreditsandChildBenefit/TaxCredits/Gettingstarted/whoqualifies/Childrenandtaxcredits/index.htm](http://www.direct.gov.uk/en/MoneyTaxAndBenefits/TaxCreditsandChildBenefit/TaxCredits/Gettingstarted/whoqualifies/Childrenandtaxcredits/index.htm)
- [www.adviceguide.org.uk/index/life/benefits/benefits\\_for\\_families\\_and\\_children.htm](http://www.adviceguide.org.uk/index/life/benefits/benefits_for_families_and_children.htm) (CAB website)
- [www.direct.gov.uk/en/MoneyTaxAndBenefits/TaxCreditsandChildBenefit/TaxCredits/peoplewhohelpothers/Entitlementtablesfortaxcredits/DG\\_174821](http://www.direct.gov.uk/en/MoneyTaxAndBenefits/TaxCreditsandChildBenefit/TaxCredits/peoplewhohelpothers/Entitlementtablesfortaxcredits/DG_174821) (entitlement tables for those who don't work but have children)
- [www.direct.gov.uk/en/MoneyTaxAndBenefits/TaxCreditsandChildBenefit/TaxCredits/peoplewhohelpothers/Entitlementtablesfortaxcredits/Youworkandalsohavechildren/index.htm](http://www.direct.gov.uk/en/MoneyTaxAndBenefits/TaxCreditsandChildBenefit/TaxCredits/peoplewhohelpothers/Entitlementtablesfortaxcredits/Youworkandalsohavechildren/index.htm) (entitlement tables for those who work and have children, with various pages available depending on hours worked, if childcare paid for etc)
- [www.direct.gov.uk/en/Dio11/DoltOnline/DoltOnlineByCategory/DG\\_172666](http://www.direct.gov.uk/en/Dio11/DoltOnline/DoltOnlineByCategory/DG_172666) (tax credits calculator)